



FAQS FOR THE CONSTRUCTION CLAIMS AND ADR CONFERENCE MARATHON 2024

Date, Time, Venue & Format

1. **When is the Construction Claims and ADR Conference Marathon jointly organised by Legal Plus and L2 i-CON?**

9am – 10pm, 16 May (Thu)

2. **Where is the Conference venue?**

The Conference Marathon will be held Virtually via Zoom.

3. **Is the Conference a physical event?**

NO. The Conference will be conducted in **Virtual format**, whereby participants can register to attend the conference virtually via Zoom.

Registration

4. **How do I register for the Conference?**

We accept online registration only.

Online Registration:

Visit <https://www.l2icon.org/event/construction-claims-and-adr-conference-marathon-2024/>.

!!! Gentle reminder to check your SPAM/Junk Mailbox for your registration confirmation and e-Ticket.

5. How do I make a group registration for my team?

For Group Registration of 5pax and above, please email to us at reg@L2icon.org with the following details:

- ✓ *Number of participants you wish to register*
- ✓ *Billing details for invoicing (company name, address, contact person and email address)*
- ✓ *Provide the participant details below:*
 - *Participant's Name*
 - *Email Address*
 - *Mobile/WhatsApp*
 - *Company/Organisation*
 - *Position*
 - *Nationality*
 - *Country of Residence*

Registration and Payment

6. How much is the registration fee?

Types of Passes (per pax)	Normal Registration
Virtual Pass <ul style="list-style-type: none">- 1 Virtual access for registered participant to the Construction Claims and ADR Conference Marathon 2024 on 16 May via Zoom- E-Certificate of Attendance	RM120

Note:

1. We accept online registration only. For group registration of 5 pax and above, please contact our Registration Team at reg@L2icon.org
2. Kindly note that, Zoom link will be provided to you 3 days before the conference or within 24-hour upon your registration, whichever later.

7. How do I pay for the registration fee?

For Online Registration at <https://www.l2icon.org/event/construction-claims-and-adr-conference-marathon-2024/> we accept:

- ✓ Online Banking via iPay88/FPX
- ✓ e-Wallet via iPay88 (Touch 'n Go eWallet, ShopeePay, Boost, etc.)
- ✓ Credit Card (Mastercard and Visa)

8. What is your bank account details?

We accept online registration only. For group registration of 5 pax and above, please contact our Registration Team at reg@L2icon.org for bank account details.

!!! Note:

- a) Your registration confirmation is subject to our receipt of clear fund of your payment in our bank account.
- b) Any bank charges and transfer fees shall be paid by the participants.

9. Do you issue invoice or receipt?

Yes, official invoice and receipt will be issued upon your request. Please email us at reg@L2icon.org.

Certificate of Attendance and CPD Points

10. Do I get a Certificate of Attendance?

E-Certificate of Attendance will only be issued (within 2 weeks from the Conference) to participant that attended the Conference.

The e-Certificate of Attendance is free of charge whilst the printed copy of the Certificate of Attendance is subject to a fee of RM20.00 (inclusive of postage cost within Malaysia). If you require a printed copy of the Certificate of Attendance, please submit your request to us within 2 weeks from the Conference via email at reg@L2icon.org, together with your proof of payment of RM20.00.

Note: We reserve our discretion to modify and revise the conditions stated above at any time without notification. We also reserve the absolute discretion to refuse to issue the participant the Certificate of Attendance on whatsoever reasons.

11. Am I entitled to any CCD/CPD points for attending this Conference?

We are applying for CCD/CPD points from various institutions. Please check out our LinkedIn page at <https://www.linkedin.com/company/L2iCON/> for further updates.

Miscellaneous

12. Is this Conference HRDC Claimable?

We are in the midst of Application. Kindly contact us at reg@L2icon.org for questions and please check out our LinkedIn page at <https://www.linkedin.com/company/L2iCON/> for further updates.

13. How do I “attend” the Conference?

The Conference will be held in a **Virtual** format:

- ✓ Participant with **virtual pass** may attend the Conference virtually via Zoom platform.

14. I have registered for **Virtual pass**, when will I receive the e-ticket?

Participant who has registered for **Virtual pass** will receive one (1) e-ticket in your name upon registration. This e-ticket will be emailed to the email address you registered with us, so please double check and ensure that your email address is correct at the time of registration. No sharing of e-ticket is allowed.

!!! Gentle reminder to check your SPAM/Junk Mailbox for your e-ticket.

15. I have registered for **virtual pass**, when will I receive the Zoom link?

Participant who has registered for **virtual pass** will receive one (1) unique Zoom access 3 days before the Conference (if you register before 13 May) or within 24-hour upon registration (if you register on or after 13 May). This link will be emailed to the address you registered with us, so please double check and ensure that your email address is correct at the time of registration. As the Zoom access is unique for each registered participant, no sharing of Zoom access is allowed.

!!! Gentle reminder to check your SPAM/Junk Mailbox for this Zoom email.

16. If I am not able to attend the Conference, may I request for a refund or transfer my registration to another person?

We do not accept any request for refund, however you may make a request to transfer your registration to other user (not later than 3 working days before the Conference) by sending us an email to reg@L2icon.org. We will then facilitate the registration of your replacement nominee.

17. Will I be receiving the full recording of the Conference in case if I couldn't attend it?

This is a live Conference, no recording will be shared with the participants.

18. Will I receive the presentation slides?

Presentation slides (subject to speakers' consent) will only be provided after you have attended the Conference and completed our post-event evaluation form.

19. I have further enquiries about the Conference, how do I contact the Organiser?

Please contact us at reg@L2icon.org.

THANK YOU